

February 12, 2021

Dear Residents and Families,

We continue with our twice a week testing for staff as guided by our regulations and the County positivity rate. Additionally, direct care staff are being rapid tested at the start of each shift.

Residents continue to be tested weekly.

We have been receiving positive news in regards to the county positivity rate; it has been declining gradually for the last several weeks.

Tuesday's (2/9/21) tests for all staff and residents were negative. Testing again today – but we remain hopeful that all results will come back negative. We are planning for that continued good news!

If we do not have any cases (one case is determined to be an “outbreak”) we will be able to stop testing residents weekly, reduce the frequency of staff testing – AND DO INDOOR VISITS!!

Indoor visits will tentatively begin Wednesday, February 17th. We will continue to do them providing all COVID results stay negative. We will continue to carefully grow and expand these as we are able.

We will open up the schedule with Monday through Friday; 10:30AM and 3:30PM.

- Families are asked to call the Receptionist M-F from 9-5:30 to set up a time.
- We have two tables – with Plexiglas – allowing for social distancing and trying to provide privacy and accessibility.
- Families will enter at the back Employee Entrance – (the door that is slightly to the east of the back patio.)
- Staff will watch for the family members to give them access as the door will be locked.
- Each family member will need to be screened and rapid tested for COVID before the visit can take place. It takes 15 minutes for the rapid test to be complete – **so please plan to come 15-20 minutes before your scheduled visit.**

The following Core Principles need to be followed based on our CMS guidance:

Core Principles of COVID-19 Infection Prevention

- Screening of all who enter the facility for signs and symptoms of COVID-19 (e.g., temperature checks, questions or observations about signs or symptoms), and denial of entry of those with signs or symptoms
- Hand hygiene (use of alcohol-based hand rub is preferred)
- Face covering or mask (covering mouth and nose)
- Social distancing at least six feet between persons
- Instructional signage throughout the facility and proper visitor education on COVID-19 signs and symptoms, infection control precautions, other applicable facility practices (e.g., use of face covering or mask, specified entries, exits and routes to designated areas, hand hygiene)
- Cleaning and disinfecting high frequency touched surfaces in the facility often, and designated visitation areas after each visit

- Appropriate staff use of Personal Protective Equipment (PPE)
- Effective cohorting of residents (e.g., separate areas dedicated COVID-19 care)
- Resident and staff testing conducted as required

I am attaching our policy that outlines our steps for indoor visits. Please know that this pandemic continues to challenge us – and requires us to modify policies as we learn more and are provided additional guidance.

Reminder that each communication is always posted on our website (www.samaritancampus.com) and phone updates are on our Campus Hotline 262-335-4599.

Thank you.

Mari Beth Borek

Mari Beth Borek, NHA
Campus Administrator

Procedure	Indoor Visits During COVID-19	Department	ALL
Program	SNF, RCAC, CBRF	Author	Chanda Doll, RN, BSN, Director of Clinical Services; Sarah Palser, BSW, Social Services Supervisor
Revision Date	10/1/2020 01/22/2021	Effective Date	09/29/2020
Reference	BCD 2020-27, QSO-20-39-NH		
Related Documents	Compassionate Care Visits; Visitation During COVID-19; Outdoor Visitation Policy		

Objective

To provide safe indoor visitation to the residents at Samaritan Campus during the COVID-19 pandemic with the goal to maintain or improve the residents' quality of life while providing a person-centered approach.

Procedure

Samaritan Campus may not restrict visits without reasonable clinical or safety concerns. If the facility has had no new COVID-19 cases in the last 14 days and the county positivity rate is at low or medium, Samaritan Campus must facilitate in person visitation consistent with this policy.

Outdoor visitation is the preferred method of visitation as it poses a lower risk of transmission of COVID-19. All visits should be held outdoors whenever practicable. Outdoor visits should be conducted routinely when the weather permits and the facility is not in outbreak status. (See outdoor visitation policy)

Indoor visits, beyond those for reasons of Compassionate Care, will be allowed based on the following guidelines:

- There has been no new onset of COVID-19 cases in the last 14 days and the facility is not conducting outbreak testing.
- The COVID-19 county positivity rate, found on the CMS website and updated weekly, must be used to determine if indoor visits will be allowed <https://data.cms.gov/stories/s/q5r5-gjyu>
 - Low (<5%)= Indoor visitation should occur beyond compassionate care visits
 - Medium (5-10%)= Indoor visitation should occur beyond compassionate care visits
 - High (>10%)= Indoor visitation should only occur for compassionate care situations
- Indoor visits may not occur during a resident's 14-day quarantine period unless the visit is for compassionate care
- Indoor visits may not occur when a resident is in isolation for a positive COVID-19 test or has signs or symptoms of COVID-19 unless the visit is for compassionate care

Visitor Requirements

- Visitors must be pre-screened upon scheduling a visit and actively screened at time of visit for fever and any other COVID related symptoms, and must attest to COVID-19 status if known. This should be done during prescreening and again upon arrival. Any individual with symptoms of COVID-19 will be excluded from visitation.
- When the COVID-19 county positivity rate is >5%, rapid COVID-19 tests will be performed on each visitor prior to an indoor visit taking place. Each visitor should come early for their scheduled visit in order to allow for 15-minute rapid test to result.
- Visitors must sign in and provide contact information at time of screening, in the event of a facility outbreak, Samaritan Campus may be asked to provide the name and contact information of each visitor from the prior 2 weeks to the Washington-Ozaukee Public Health Department

- Visitors will be provided with PPE and instructions on how to correctly wear it, including a mask that must cover both nose and mouth for the entirety of the visit.
- Visitors must use alcohol-based hand sanitizer upon entering and exiting the visitation area.
- Any gifts or packages or food items for the resident must be dropped off at the front entry.
- Visitors are not permitted to walk throughout the facility or leave the designated visitation area for any reason.
- Due to the risk of exposure, holding hands, hugging, kissing, or other physical contact is not allowed during family visits. Physical distancing of 6 feet must be maintained for the duration of the visit.
- Pets are not permitted during indoor visits.
- Staff will sanitize visitation areas between each visit.
- Visitors that fail to follow social distancing, use of PPE, or other COVID-19 related rules of the facility may have their access restricted or revoked.

Indoor Visits

- Indoor visitation will take place on the Ground Level in the common area near the patio exit or other designated and appropriate areas as deemed appropriate.
- The designated indoor visitation entrance will be in the rear of the building, next to the patio, the previous staff entrance. An “indoor visitation entrance badge” will be provided to staff working the screening table, in order to allow visitor entrance.
- Visits will take place at the tables with appropriate barriers. Tables will be a minimum of 6 feet wide to maintain social distancing.
- Families are able to call the front desk during normal business hours to reserve a time. Families MUST identify who will be attending and provide phone numbers of each individual (to ensure contact tracing if necessary.)
- Designated times will be established to ensure staff availability (avoiding meal times and busy care times when possible).
- No more than 2 visits at a time can be scheduled for indoor visits.
- Visits will be up to 30 minutes in length
- Staff will provide supervision in order to assist in maintaining social distancing, assistance with transporting residents, and monitoring of resident needs, yet being mindful of offering privacy.
- Visits will be limited to one time every other week per resident (as schedules allow) to allow time for other residents to have visits. If visitation slots are not filled, additional visits may be offered as able.
- Each resident visit will be limited to no more than 2 people per visit.
- If staff deem that a visit is not an appropriate measure for the resident (ex. illness, behavioral challenges, etc.) this will be communicated to the family prior to the scheduled visit when possible.
- In the event a resident’s health status prevents him/her from leaving their room, an in room visit may be considered.